March 22, 2020

Municipal Customers

RE: COVID-19 Update

Dear Valued Customers,

In order to protect the health and welfare of our employees along with keeping our customers and public safe, effective March 23, 2020 we are temporarily making the following collection changes until further notice.

All trash/refuse and recycling must be placed in a company designated cart, a can with handles, or bagged. Loose uncontained items will not be collected. More specifically:

- All bulky item/construction debris collection is suspended until further notice.
- All white good/e-waste collection is suspended until further notice.

At this time, yard waste and recycling service is unaffected by the changes; however, we do anticipate potential changes to yard waste and recycling programs also.

We will continue practicing the protocols and recommendations of the Centers for Disease Control and Prevention. Again, these are temporary changes made in the effort to keep your community and our employees safe. We will update you as soon as anything changes moving forward.

Regards,

Groot Industries