

Landscape Waste/Food Scrap Subscription Program:
Arlington Heights residents may participate in food waste composting by subscribing to the new 95 or 65 gallon landscape subscription program.

- Residents must subscribe for service.
- Food scraps may **only** be placed inside the cart.
- No food scrap material is permitted in paper landscape bags.
- Landscape outside of carts must be stickered.
- Subscriptions cannot be prorated.
- Between October 14th – Dec 13th, up to 10 unstickered land scape bags or bundles may be placed at the curbside next to the cart.



	April 3rd – Dec 15th
95 Gallon	\$180.38/season
65 Gallon	\$163.39/season

What Food Scraps May Be Composted?

<u>Yes</u>	<u>No</u>
Fruits	Teabags & coffee filters
Vegetables	Meat, poultry or seafood (no shells or bones)
Bread, Grains	Paper products (paper towels, plates, napkins, egg cartons, pizza boxes)
Pasta, Cereal	Glass, plastics & styrofoam
Dairy (no liquids)	Diapers, pet litter & waste
Coffee grounds & tea leaves	Liquids, grease & oil

Landscape Sticker Program: Residents can purchase landscape waste stickers from local retailers and apply the stickers to bags or bundles of landscape waste. The stickers are \$2.70 each.

Free Spring Bag/Bundle Collection: On the third landscape waste collection day in April, Groot will collect from each household, five unstickered landscape waste bags or bundles.

Fall Leaves 2:1 Program: October 14th through December 13th, residents need only place 1 sticker for every 2 bags of leaves set out for collection. The list of stores selling stickers is available at www.vah.com under Residents and at www.groot.com. Stickers are also available at Village Hall & the Arlington Heights Senior Center.

Landscape Waste Subscription Program \$146.39/season:
Residents may subscribe to the program which allows five (5) unstickered bags or bundles per week Apr 1st – Oct 11th. Fall collection from Oct 14th – Dec 13th allows ten (10) unstickered bags or bundles per week at the curbside for collection. Food scraps are NOT permitted with base subscription program.

Service Days:

Monday

North of Oakton St. & West of Arlington Hts. Rd.

Tuesday

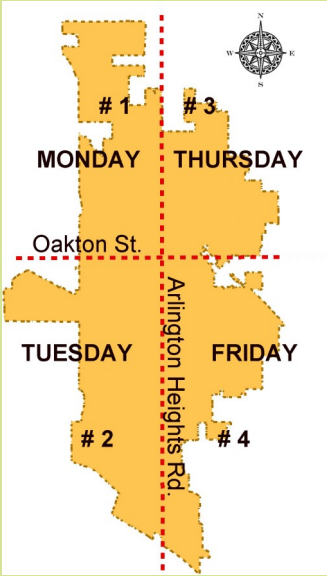
South of Oakton St. & West of Arlington Hts. Rd.

Thursday

North of Oakton St. & East of Arlington Hts. Rd.

Friday

South of Oakton St. & East of Arlington Hts. Rd.



Holiday Collection Changes:

	QUADRANT COLLECTION DAY			
HOLIDAY	#1	#2	#3	#4
Memorial Day Mon., May 27th	Tuesday	Wednesday	Friday	Saturday
Independence Day Thurs., July 4 th	Monday	Tuesday	Friday	Saturday
Labor Day Mon., Sept. 2nd	Tuesday	Wednesday	Friday	Saturday
Thanksgiving Thurs., Nov. 28th	Monday	Tuesday	Friday	Saturday
Christmas Wed, Dec. 25 th	Monday	Tuesday	Friday	Saturday
New Year's Day Wed., Jan. 1 st	Monday	Tuesday	Friday	Saturday



Groot Industries
2500 Landmeier Road
Elk Grove Village, IL 60007



**Arlington Heights Solid Waste Program
General Information
April 1, 2024 – March 31, 2025**

The Village of Arlington Heights in partnership with Groot Recycling & Waste Services, Inc. is proud to provide residents of Arlington Heights this Solid Waste Collection Guide.

Solid Waste Collection Days:

The Village is divided into 4 quadrants for collection. Refuse, recycling and landscape waste is collected on the same day

Solid Waste Collection Highlights

- Unlimited Weekly Collection of Household Waste
- Landscape Waste Must Be Stickered. Subscription Programs Available – Details Enclosed.
- Free Online Bill Pay at www.groot.com and Auto Pay Program with a Credit Card – Call 847-734-6400



Groot Contact Information
vah@groot.com, 847-734-6400
or www.groot.com

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Hours of Collection

7:00 am to 6:00 pm. All solid waste (refuse, recycling and landscape waste) must be at the curb for collection no later than 7:00 am. **Groot will not return to collect items that were not at the curb at 7:00 am. Items may not be placed at the curb before 7:00 pm the day before collection, April through October, or before 4:00 pm November through March.**

Cart Placement

Do not place carts in the street. **Place carts 10 feet from parkway trees and mailboxes and 4 feet from other carts.** Carts must be removed from the curb no later than 8:00 am the day after collection. **Carts may not be stored in the front yard.**

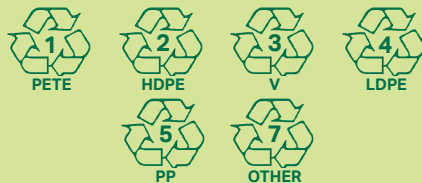
Refuse Cart Program

Groot provides each residence with a refuse cart. Bags or disposable containers of refuse that do not fit in the refuse cart may be placed next to the refuse cart for collection. Bags and disposable containers cannot exceed 50 pounds. Carpeting and padding must be rolled, tied, less than five feet in length and less than 50 pounds. Residents may contact Groot to request a different sized cart. There is no charge for the initial cart size change. Any additional changes of cart size will cost \$25 each.

Single-Sort Recycling Program

Unlimited recyclable materials are collected. Materials do not need to be separated. For a list of recyclable items and how to prepare them, visit <http://www.groot.com/waste-management-chicago/what-to-recycle>

- **DO NOT PLACE PLASTIC BAGS IN YOUR RECYCLING CART OR USE SILVER DUCT TAPE.**
- Place all recyclable materials into your recycling cart.
- Flatten all corrugated cardboard boxes and paperboard/ chipboard in 2'x2' sections, and remove any non-paper packing material.
- Materials that exceed cart capacity may be placed in a paper bag beside the cart.
- Contact Groot to replace a damaged or lost cart.
- Acceptable Plastics are all plastic bottles and containers with these symbols underneath.



Electronics Collection

Certain electronic items are prohibited from being disposed of in landfills. Groot will collect up to two electronic items from the curb at each household per week at no additional fee. Cathode-ray tube (CRT) televisions in excess of 50 pounds will require an additional charge of \$50.00 per unit. Contact Groot at 847-734-6400 to schedule a curbside electronics collection. Visit www.swancc.org and look under Electronics Recycling for a complete list of banned items and other options to recycle electronics, or call SWANCC at 847-724-9205.

Service Interruption for Vacation

If you will be on vacation for 30 days or more, please contact Groot to interrupt service *before* you leave. There will be no charge for service while you are gone if you have called *prior* to leaving.

Moving In or Out?

New residents must contact Groot to begin service. Persons moving out of a home must contact Groot to discontinue service and to avoid billings in your name after moving out.

Landscape Waste Collection Season: April 1st through December 13th.

Landscape Waste Bags: Landscape waste may be placed in two-ply, 30 gallon, biodegradable paper land scape waste bags. Bags must not weigh more than 50 pounds each. Tape must not be used to close the bag because it will not compost.

Landscape Waste Bundles: Brush and small limbs may be tied into bundles with biodegradable twine. Bundles must not exceed 4 feet in length, 2 feet in diameter, or 50 pounds. Limbs must not exceed 6 inches in diameter.

Logs: Logs greater than 6 inches in diameter will be disposed of as refuse. No sticker is required. There is a 1 cubic yard limit.

Sticker Return: Stickers left over at the end of the season may be used for the next landscape waste sea son. Please do not return unused stickers to area merchants.

Christmas Trees: Christmas trees will be collected on your solid waste collection day from December 30th through January 10th. Landscape waste stickers are not necessary for Christmas trees. Plastic bags must be removed from Christmas trees.

Christmas Garlands & Wreaths: These will be disposed of as refuse. No sticker is required.

Rates:

Solid waste collection rates are listed below. Quarterly bills will be sent to residences prior to each billing period. Payment is due the first day of the second month of the three-month billing period. To pay bills on-line, register at www.groot.com.

Rate Schedule Effective 4/1/2024		Monthly Cost
Curbside Service		\$18.41
Back Door Service		\$31.05
Curbside Service - Seniors		\$15.65
Back Door Service - Seniors		\$26.39
Curbside Service - Low income/ disabled		\$9.21
Back Door Service - Low income/ disabled		\$15.53
Curbside Service - Active Military		\$16.57
Back Door Service - Active Military		\$27.94
Sticker Price for landscape waste collection per bag or bundle (2 for 1 bags of leaves Oct 14th through Dec 13th)		\$2.70 each
Landscape waste bag/bundle subscription program. No food scraps allowed		\$146.39 annually
Landscape waste/food scrap cart subscription program	95-gallon cart	\$180.38 annually
	65-gallon cart	\$163.39 annually
Remodeling refuse rate per cubic yard in excess of one cubic yard		\$16.47
Oversized/Overweight items (per cubic yard)		\$16.47
Additional Refuse/Recycle Cart Rental		\$5.49 monthly
*Oct 14th - Dec 13th: 2:1 Leaves Program		

Remodeling Refuse:

A fee of \$16.47 per cubic yard will be charged for collection of any construction material in excess of 1 cubic yard, generated from “do it yourself” home remodeling projects. If a contractor is used, the contractor is responsible for disposing of all construction material.

Senior Citizens Discount: Single-family households where the head of the household is age 65 or older are eligible for a discounted collection rate (see rate schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rates. Go to vah.com and look under Village Services, then Refuse, Recycling & Landscape Waste for the discount application. Or call the Senior Center at 847-253-5532, for details on the application process. Or visit the Arlington Heights Senior Center at 1801 W. Central Rd. with your driver’s license or state ID and Groot bill. The discount will begin the next Groot billing

cycle following completion and approval of the application. If a senior household is currently registered for the discount, it is not necessary to re-apply. AH Senior Center hours: Mondays/ Wednesdays 8:30 am – 8 pm; Tuesdays/Thursdays/Fridays 8:30 am – 4:30 pm; Saturdays 8:30 am to 12:30 pm.

Active Military Discount: The discount is available for residences with a family member that normally lives in the home and is in full-time military service or is a Guard/ Reservist that is actively deployed. Village staff will process applications for the discount, which will require each resident to provide an active government issued common access card (CAC), orders of deployment or letter from Command for verification, and will inform Groot when households are to begin receiving the discount. Discounts are to begin at the start of the first three-month billing period following the approval by the Village. Go to vah.com and look under Village Services, then Refuse, Recycling & Landscape Waste for the discount application. Or call the Village of Arlington Heights Health & Human Services Department, 847-368-5760, for details on the application process. Or contact the Health & Human Services Department at 847-368-5760 for application information.

Back Door Service: Back door collection is an option and offers a number of advantages- Residents do not have to roll the refuse cart to the street; persons who will be away for a few days will not have to ask neighbors to move their refuse cart to the curb for them. Back door service does not apply to recycling or landscape waste collection. **For households in which the residents are all above the age of 65 or disabled, recycling will be collected at the backdoor.** Contact Groot to subscribe to back door service.

White Goods: Groot will collect refrigerators, freezers, air conditioners, washers, dryers, dishwashers, hot water tanks, dehumidifiers, and other white goods at no extra charge once a week. **Residents must call Groot at 847-734-6400 to schedule collection of white goods.** Items should **not** be placed at the curb until the evening before the scheduled collection.

Over Sized/Overweight Items:Oversized/overweight items that require more than one employee to load into the truck, such as pianos and hot tubs, are collected at an additional fee. The fee does not apply to mattresses, tables, sofas, dressers, etc. Residents must contact Groot to schedule this collection.

Other Discounts: Senior citizens age 65 or older and persons with disabilities, whose household income is less than \$16,000 per year, are eligible for a discounted collection rate (see rate schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rates. Go to vah.com and look under Village Services, then Refuse, Recycling & Landscape Waste for the discount application. Or contact the Village’s Social Worker at 847-368-5793 for more information and an application.