



El Dorado Disposal  
Customer Service  
530-626-4141

May 4<sup>th</sup>, 2020

**EL DORADO DISPOSAL COVID-19 RESPONSE AND PREPAREDNESS**  
*Buy Back Centers and HHW Facility will reopen this week*

**PLACERVILLE, Calif, May 4, 2020** –El Dorado Disposal will reopen all Buy Back Centers and our Household Hazardous Waste Facility (HHW) with a few adjustments to our normal service procedures. El Dorado Disposal recognizes that we must remain vigilant in maintaining our new health and hygiene habits to provide these services while keeping our employees, customers, and community safe.

All Buy Back Centers will reopen on Thursday 5/7/2020 with limited hours: Tues-Sat 9am-3:30pm and will be closed for lunch between Noon-12:30pm. We will limit the number of customers being serviced at the same time and will be using a Plexiglass shield during receipt and money transactions. We ask customers to follow social distancing guidelines when forming lines and interacting with El Dorado Disposal employees.

Our Household Hazardous Waste Facility will reopen on Friday 5/8/2020 with regular hours Fri-Sun 9am-4pm. We will limit the number of vehicles serviced as a time and ask customers to unload their own HHW materials for employee inspections. Our HHW will close once we reach maximum storage limits as required by our permit.

All trash, recycle, and green waste routes are continuing to run as normal and the Material Recovery Facility is open. Our Main Office is still closed to the public and we ask our customers pay or address issues by phone, mail, online, or utilize our secure drop-box outside our Office. Customers may contact our Customer Service Office M-F 8am-5pm at 530-626-4141 or email us at [customerservice4030@wcnx.org](mailto:customerservice4030@wcnx.org).

By putting these measures in place in coordination with the public's cooperation, we believe we can continue to function safely and efficiently. El Dorado Disposal is monitoring the changing COVID-19 situation closely and will adjust our operations accordingly. Thank you for your trust and patience in El Dorado Disposal.